



FEMA

October 31, 2018
DR-4402-WI NR-007
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News Release

How to Apply for Federal Disaster Assistance

Madison, Wis. –To help individuals with uninsured property damage caused by the late summer storms and flooding, FEMA offers multiple options to apply for federal assistance, including:

- Online at DisasterAssistance.gov;
- Using the [FEMA App](#); or
- Calling **800-621-3362 (FEMA)**, including 711 and Video Relay callers. For TTY callers, use **800-462-7585**. Call center hours are **6 a.m. to 9 p.m. CT, seven days a week**. Multilingual operators are available.

If you aren't able to apply using one of these options, you can visit an open Disaster Recovery Center (DRC) to register. At DRCs, representatives from FEMA, U.S. Small Business Administration, Wisconsin Emergency Management and other State of Wisconsin agencies are also available to explain disaster assistance programs and answer questions about written correspondence. To find a DRC near you, go to FEMA.gov/DRC.

When you apply with FEMA—whether by phone, online, or if necessary, at a DRC—make sure to have the following information on hand:

- Social Security number;
- Address of the location where the damage occurred;
- Current address and phone number;
- Insurance information;
- Total household annual income;
- Routing and account number for your checking or savings account (this allows FEMA to directly transfer disaster assistance funds into your bank account);
- Description of disaster-caused damage and losses.

Eight Wisconsin counties have been approved for individual assistance including Crawford, Dane, Juneau, La Crosse, Monroe, Richland, Sauk and Vernon counties. The last day to apply for FEMA assistance is **December 17, 2018**.

For more information about Wisconsin's recovery, visit [FEMA.gov/disaster/4402](https://www.fema.gov/disaster/4402).

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (including 711 and Video Relay callers). If you are Deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585 to register. All disaster recovery centers are physically accessible and equipped to accommodate disaster survivors who need communication access. If you require a reasonable accommodations (ASL interpreting, Braille, Large print, etc.) while visiting a Disaster Recovery Center, just ask a FEMA representative.

FEMA's mission is helping people before, during and after a disaster.