



FEMA

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News Release

Disaster Recovery Center Opens For Three Days in Juneau County

Madison, Wis. – A Disaster Recovery Center will be open from Saturday, November 3 to Tuesday, November 6 in Juneau County to help renters, homeowners and businesses in Wisconsin affected by the severe storms and flooding of August 17 through September 14, 2018.

Location: 1240 North Road
Mauston, WI 53948

Hours: Saturday, November 3: **9 a.m. to 6 p.m.**
Sunday, November 4: **Closed**
Monday, November 5: **9 a.m. to 6 p.m.**
Tuesday, November 6: **9 a.m. to 6 p.m.**

At the Disaster Recovery Center, representatives from FEMA, U.S. Small Business Administration, Wisconsin Emergency Management and other State of Wisconsin agencies are available to explain disaster assistance programs, answer questions about written correspondence and provide literature about repairs and rebuilding to make homes more flood resistant. Before visiting a recovery center, survivors should register for federal assistance one of the following ways:

- Online at [DisasterAssistance.gov](https://www.DisasterAssistance.gov);
- Using the [FEMA App](#); or
- Call **800-621-3362 (FEMA)**. Applicants who use **711** or Video Relay Service may also call **800-621-3362**. People who use a **TTY** may call **800-462-7585**. The toll-free numbers are open from **6 a.m. to 9 p.m., seven days a week**. Multilingual operators are available.

Anyone requiring a reasonable accommodation (ASL interpreting, Braille, Large print, etc.) may call **800-621-3362** to request assistance in advance or ask the recovery staff at the center for assistance.

Eight Wisconsin counties have been approved for individual assistance including **Crawford, Dane, Juneau, La Crosse, Monroe, Richland, Sauk and Vernon** counties. Additional recovery centers will be opening to support survivors in many of these counties.

The last day to register for FEMA assistance is **December 17, 2018**.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (including 711 and Video Relay callers). If you are Deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585 to register. All disaster recovery centers are physically accessible and equipped to accommodate disaster survivors who need communication access. If you require a reasonable accommodations (ASL interpreting, Braille, Large print, etc.) while visiting a Disaster Recovery Center, just ask a FEMA representative.

FEMA's mission is helping people before, during and after a disaster.