



FEMA

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News Release

Disaster Recovery Center Reopens in Juneau County for Final Three Days

Madison, Wis. – A Disaster Recovery Center (DRC) will reopen from Friday, November 23 to Monday, November 26 in Juneau County to help renters, homeowners and businesses in Wisconsin affected by the severe storms and flooding of August 17 through September 14, 2018.

Location: 1240 North Road
Mauston, WI 53948

Hours: Friday, November 23: **9 a.m. to 6 p.m.**
Saturday, November 24: **9 a.m. to 6 p.m.**
Sunday, November 25: **Closed**
Monday, November 26: **9 a.m. to 6 p.m.**

At the DRC, representatives from FEMA, the U.S. Small Business Administration, Wisconsin Emergency Management and other State of Wisconsin agencies are available to explain disaster assistance programs, answer questions about written correspondence and provide literature about repairs and rebuilding to make homes more flood resistant.

Before visiting a recovery center, survivors should register for federal assistance in one of the following ways:

- Online at [DisasterAssistance.gov](https://www.DisasterAssistance.gov);
- Use the [FEMA App](#); or
- Call **800-621-3362** (including 711 or Video Relay). People who use a TTY may call **800-462-7585**. The toll-free numbers are open from **6 a.m. to 9 p.m., seven days a week**. Multilingual operators are available.

Registering with any other agency does not register you with FEMA. If you are unsure, call 800-621-3362 and a representative can assist you.

Nine Wisconsin counties have been approved for individual assistance, including **Crawford, Dane, Juneau, La Crosse, Marquette, Monroe, Richland, Sauk and Vernon** counties.

The last day to register for FEMA assistance is **December 17, 2018**.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (including 711 or Video Relay). If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585. All Disaster Recovery Centers are physically accessible and equipped to accommodate disaster survivors who need communication access. If you require an accommodation (ASL interpreter, braille, large print, etc.) while visiting a Disaster Recovery Center, just ask a FEMA representative.

FEMA's mission is helping people, before, during and after a disaster.